

Privacy Policy

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What data do we collect?

We collect the following data:

1.1. Account data

When you sign up for an account, we collect and store your e-mail address.

1.3. Account data related to paid services

In order to comply with accounting requirements, we also need to collect additional contact details about you such as your name and address. We do not collect or store your credit card information.

How do we collect your data?

You directly provide Our Company with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.

Our Company may also receive your data indirectly from the following sources:

- We receive your name and billing details from our billing processor CCBILLEU Ltd.

How will we use your data?

Our Company collects your data so that we can:

- Process your order and manage your account.

- Deliver the service you paid for.
- Stay compliant to accounting requirements.

How do we store your data?

Our Company securely stores your data using the services of the following GDPR compliant organisations: Leaseweb Netherlands B.V., Leaseweb Deutschland GmbH.

What are your data protection rights?

Our Company would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request Our Company for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that Our Company correct any information you believe is inaccurate. You also have the right to request Our Company to complete the information you believe is incomplete.

The right to erasure – You have the right to request that Our Company erase your personal data, under certain conditions.

Your data is automatically erased if the personal data are no longer necessary in relation to the purposes for which they were collected or otherwise processed;

if you withdraw your consent on which the processing is based, and where there is no other legal ground for the processing;

The right to restrict processing – You have the right to request that Our Company restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to Our Company's processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that Our Company transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email:

write to us: websitesupport@promessage.com

Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology

For further information, visit allaboutcookies.org.

How do we use cookies?

Our Company uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website
- Deliver services you paid for

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- Strictly necessary cookies:

Name	Provider/Domain	Expiration	Description
__cf_bm	Cloudflare, Inc .mediastore.cloud	30 minutes	Used to “identify” individual clients behind a shared IP address and apply security settings on a per-client basis.
mediastorecloud_session	Company .mediastore.cloud	At the end of the session	Used to distinguish Visitors on the backend server
ms_d_sizzles	Company .mediastore.cloud	At the end of the session	Keep track of previews downloaded to maintain client side functionality.
ms_p_sizzles	Company .mediastore.cloud	At the end of the session	

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Changes to our privacy policy

Our Company keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 20 April 2023.

How to contact us

If you have any questions about Our Company’s privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: websitesupport@promessage.com